

## Fax Sending and Copying

**Q: Black lines or dirt appear on the paper when I send a fax or copy. What should I do?**

**A: Please follow the instructions below.**

### PW2 series

Prepare a blank sheet of white paper.

- 1) Press the "FUNCTION" button. You will see the characters "ファンクションモード" "FUNCTION MODE" (or トウロク "TOUROKU" on the PW2CL) on the display.
- 2) Press the # button and then enter 9-0-0-0. Then press the \* button. You will see the characters "SERVICE MODE" "サ-ビ-ス-ト-ド" on the display.
- 3) Press the # button and then enter 7-8-8. You will see the characters "SHADING OFF" "シ-テ-ィンク- オフ" on the display.
- 4) Open the cabinet and feed a piece of blank paper into the machine so that the bottom edge is protruding about 5 cm from the document exit, as the figure below.
- 5) Press the "PAPER SAVE 4/>" "ペ-パ-セ-フ 4/>". You will see the characters "シ-テ-ィンク- オン" "Shading on" on the display.
- 6) Press the "SET (TANSHUKU)" "セツト(短縮)" button. After you hear a beep, the display will read "SHADING OFF" "シ-テ-ィンク- オフ".
- 7) Press the "Stop" "ストップ" button.
- 8) Press the "Stop" "ストップ" button again, or open the cabinet to remove the blank sheet of paper.
- 9) Try a test copy to see if the problem has been corrected.

**PW3, 5, 6**

Prepare a blank sheet of white paper.

- 1) Press the "KINOUE-FUNCTION" button. You will see the characters "キノウトウロクモード"  
"FUNCTION MODE" on the display.
- 2) Press the # button and then enter 9-2-0-0. Then press the \* button. You will see the  
characters "KINOUE-UP MODE" "キノウアップ(モード)" on the display.
- 3) Press the # button and then enter 7-8-8. You will see the characters "SHADING OFF"  
"シェーディング オフ" on the display.
- 4) Open the cabinet and feed a piece of blank paper into the machine so that the bottom edge is  
protruding about 5 cm from the document exit, as the figure below.
- 5) Press the "OUTOU-TOUROKU/RECORDING" "応答録音". You will see the characters  
"シェーディング オン" "SHADING ON" on the display.
- 6) Press the "GASHITSU / TONE" "画質" button. After you hear a beep, the display will read  
"SHADING OFF" "シェーディング オフ".
- 7) Press the "Stop" "ストップ" button.
- 8) Press the "Stop" "ストップ" button again, or open the cabinet to remove the blank sheet of  
paper.
- 9) Try a test copy to see if the problem has been corrected.

**PW7CL, 20P**

Prepare a blank sheet of white paper.

- 1) Open the cabinet and feed a piece of blank paper into the machine so that the bottom edge is  
protruding about 5 cm from the document exit, as the figure below.
- 2) Press the "KINOUE-FUNCTION" button. You will see the characters "キノウトウロクモード"  
"FUNCTION MODE" on the display.
- 3) Press the # button and then enter 1-9-0. You will see the characters "KUROSEN-  
SHOUKYO / SHADING = OFF" "クロセンショウキョ=オフ" on the display.
- 4) Press the "TSUWA-ROKUON / CALLING RECORD" "通話録音" button. You will see the  
characters "クロセンショウキョ=オン" "SHADING = ON" on the display.
- 5) Press the "OUTOU - ROKUON / ANSWERING RECORD" "応答録音" button. After you  
hear a beep, the display will read "SHADING OFF" "シェーディング オフ".
- 6) Press the "Stop" "ストップ" button.
- 7) Press the "Stop" "ストップ" button again, or open the cabinet to remove the blank sheet of  
paper.
- 8) Try a test copy to see if the problem has been corrected.